Customer Meeting 10/11/07

Attendance:
Rae, Brad, David, Yuan, Kevin, Hubert, Jeeyun, Sohum, Derek, Corey
Luke, Bethany
Dr. Wong

Absent:
Aaron, Matt, Felipe

Progress Reports
- UI presentation by Sohum
  - Changes discussed with Luke earlier to be implemented this week
  - Tags can be displayed in videos
- Matt is working on user authentication

Customer Q&A
Customer: Can we store and retrieve video?
Atelier: We can retrieve, but storing is not yet integrated into our web interface yet.
C: What about text?
A: To be done next week with support for markup and tags.
C: Can we input user profile information?
A: We have yet to define what information the profile will contain; once we have that we will be able to make a profile creation page.
C: What about display of user profile information?
A: We have a basic proof of concept of that.
C: Will we be able to search by user level/rank?
A: Yes.
C: Are tags currently searchable? Browsable?
A: We can currently search by tags, browsing has not been implemented yet.
C: Do we have user (not end-user) documentation available?
A: We have it, and it will be uploaded to Sharepoint soon.

**More Progress Reports**

- Ratings by Rae
  - We can currently view and set ratings on content based on GUIDs
- Jeeyun’s Feature Presentation
  - Suggestion box issues:
    - Whose suggestion box is it? Student to comment on content? Teacher to comment on student? User to suggest site improvements?

- Sponsorships
  - Kevin: flesh out details
  - Allow companies to share unique content with sponsored users (e.g. company logo on user page)
  - Need to support:
    - Student buys content from teacher
    - Student requests lessons from teacher (through our internal messaging system?)
  - Paypal will handle specifics of monetary transactions, notify us of that transaction has completed successfully
  - System should allow companies to find potential candidates for sponsorship easily

- Issues with purchased content
  - Licensing issues
    - Allow users to license their content
    - Have a list of licenses to choose and an option for a custom license
  - Copyright issues
    - Restrict uploading of copyrighted content
Limit what users can do when they have purchased copyrighted content?

Wild Customer Ideas

- Pay a small application fee to upload paid content?
- Sign a release upon sign up
  - Pro:
    - Significantly reduce irrelevant, worthless content
  - Con:
    - The fee will deter a large portion of people from signing up
- Our suggestions:
  - Rely on community to monitor content
  - Bad users will be rated poorly
  - Real names will help prevent bad content

Even More Progress Reports

- Feature specifications, feature list, and timeline now available in the Shared Documents section of the Customer Resource Site on Sharepoint
  (http://www.bandgap.cs.rice.edu/sites/comp410f07/customer/Shared%20Documents/Forms/AllItems.aspx)
- Brad’s timeline presentation
  - We expect to be ready for public testing by early November
- What can Luke do for us? Use cases?

Deliverables

- Deliverables take away from milestones; milestones shall become deliverables
- Finish up search:
  - Have advanced search working
  - Order search results
  - Incorporate searching through content, users, etc
- Integrate uploading of content into site
- Create standard for markup in text content, allow inclusion of other content (through links, tags)
- Enable tagging on backend

Other To-Do

- All e-mails cc’ed to Matt
- Integrate RDF, Sparql
- Document trust/value model
- Document backend implementation